

## Silver Cove Colloidal Spa Sanitiser

### Frequently Asked Questions

**Can Silver Cove be used in my spa pool?** Silver Cove can be used in any model of spa pool.

**How environmentally friendly is Silver Cove?** Silver Cove is environmentally safe and natural, eliminating the need for chlorine and bromine.

**Will Silver Cove be irritating to sensitive skin?** Colloidal Silver is widely acknowledged for its therapeutic effect on many skin problems – enhancing and normalising, rather than irritating, the condition of your skin (and respiratory membranes).

**How much Silver Cove is needed for my spa pool? How often do I need to add more sanitiser?** Two litres of Silver Cove formula will be added for every 1000 litres of pool water in the first three days. Once a week thereafter 500ml per 1000 litres of pool water is added.

**Will using Silver Cove in my spa pool require a good deal of pool maintenance?** A great advantage of Silver Cove is the easy, low maintenance usage. pH of your water does not affect the efficacy of the product.

**Do I need to keep my spa pool at a certain temperature for Silver Cove to work?** No. Silver Cove is not temperature sensitive, so this is not a concern; however, do keep your spa pool covered when not in use.

**Does my pump need to be operating for Silver Cove to be effective?** Silver Cove will save you money and energy as it does not require continual pump usage to keep water circulating. At least an hour a day is advisable and during and after using your spa pool. The filter pump should also be running for 20 minutes or so after adding Silver Cove.

**What do I need to do in order to get optimal results when using this type of product?** Because Silver Cove does not contain harsh chemical disinfectants, a more precautionary approach to controlling pool usage is advised. Common sense guidelines to maintaining healthy, high level water quality involve:

- Having all pool user shower before using the pool
- Making sure sunscreens, tanning lotions etc do not contaminate pool water
- Keeping pool covered when not in use
- Circulating water for a short period every day or two if possible

**How often should I clean my filter?** Clean the filter/s at least once a week (depending on frequency of pool use). If the filter is clean the water should be clean.

**How often must I change the water in the spa pool?** As with any type of sanitiser, periodic draining, cleaning and reinitiating the products protocol is recommended to ensure consistent spa water quality. It is recommended to change your spa pool water every 8-12 weeks depending on the level of usage.

**What if the spa water becomes less clear?** At any sign of decreased water clarity/quality or when spa is under heavy usage or has long exposure to direct sunlight, increase weekly treatment amount by 100ml increments until clear. Make sure that the filter has been cleaned/degreased. **Oxysheen** from BioGuard is compatible with this product and may be used occasionally if desired.